1.

4 OCT 1995

1. CASE NO. 950822CCC1936 19580126		1	NGATOR'S ID [[6][5][1]	[0][0][0]			EPIDEMIOLOGIC INVESTIGATION		
4. DATE OF INCIDENT YR MO DAY [9][5][0][6][2][3]					MO DAY 0][8][2][8]		REPORT		
6. SYNOPSIS OF INCIDENT OR COMPLAINT A two story home was destroyed by fire because of a malfunction of a toaster oven. There were no deaths nor injuries.									
7. LOCATION (Home, so Home		8. CITY Orchard	Park			9. STATE New Yo	_		
10A. FIRST PRODUCT [0][2		11A. TRADE/BR Black & Deck old.	and namer, 701 E	E. MODEL . Joppa R	NUMBER d., Tow	son, Md	ACTURER & ADDRESS . 21204 under 2 yrs		
108. SECOND PRODUCT			118. TRADE/BR	AND NAM	IE, MODEL NUMBER, MANUFACTURER & ADDRESS				
12. AGE OF VICTIM [9][9][9]	13. SEX (USE MALE - 1 FEMALE - 2 UNKNOWN-:	LE - 2 [9]			[0]		15. INJURY DIAGNOSIS [7][0]		
16, BODY PART [9][9]	17.1	17. RESPONDENT(S) (Mother, Frie			18. TYPE ON SITE TELEPHO OTHER	- 1 NE - 2	GATION [2]	19. TIME SPENT [1][2].[0]	
20. ATTACHMENTS [9]			SOURCE [0][5]		22. REVIE		YR M PILIO	о day ИДИ	
23. PERMISSION TO DIS NA (NON-NEISS C. 24. NARRATIVE (See Ins	ASES ONLY)	CPSC MAY	DISCLOSE MY	NAME [X]				E MY NAME [] CTOR REVIEW DATE	
					13	<u>)</u>	- -	9-27-95	
MFR/PRVLBR NOPIFIED No Comments made Comments attached Excisions/Revisions Firm has not requested further notice									
	•		turtner n						
(USE ADDITIONAL SHEETS IF NECESSARY)									

Page Two 950822CCC1936

NOTE: The consumer has promised to return the Authorization for Release of Name by return mail and it will be forwarded upon receipt. Both the fire Department and the insurance company representatives have promised to send their respective reports and they will be forwarded upon receipt.

PRE-ACCIDENT:

On Friday, June 23, 1995, around 9:00 AM, the consumer left her residence. She had just used the toaster oven to toast a pop tart before going to a class. The toaster oven is supposed to automatically shut off when the toaster setting is on. The consumer had received the product as a gift less than two (2) years earlier. They had used approximately two (2) times per week since receiving it.

The woman had used the toaster oven for its original intent, had previously read and understood the owner/s manual, was familiar with the proper operation of the product, and took the appropriate safety precautions. She was not tired nor fatigued, nor physically ill nor handicapped in any way which might have contributed to the accident.

The home where the fire occurred was a two story wood frame house with a basement.

ACCIDENT:

When the consumer returned at approximately 11:00 AM, flames were coming from the toaster. She called 911, grabbed the fire extinguisher, and dosed the flames, but could not extinguish the fire.

The police and fire departments arrived at the scene at approximately 11:05 AM and very heavy fire was coming from the rear patio door and rear kitchen window. The fire had been burning in the interior first floor, three quarters of the second floor, and one quarter of the attic.

Page Three 950822CCC1936

POST-ACCIDENT:

The fire operations continued for approximately forty (40) minutes before the fire was under control.

The investigation by the fire department officials centered around the kitchen area. The point of origin of the fire was found to be an electrical toaster oven upon the counter top in the southeast corner of the kitchen. A distinctive soot pattern from a small flame emanating from under the appliance was found on the back where the cord enters the appliance. The appliance thermal insulator was melted.

The fire department investigator determined that the cause of the fire was a malfunction in the toaster oven at the point where the wires enter it. The fire progressed up the back of the toaster and ignited combustible materials on the counter top. From there it spread through the cupboards and then through the kitchen window and up the side of the structure.

PRODUCT IDENTIFICATION:

The Black and Decker toaster oven was determined to be the cause of the fire. It was under two (2) years old. The consumer had no further information on it.

The toaster oven was released by the fire department to an independent investigator so that it could be examined by an electrical engineer. The investigator was retained by the homeowner's insurance company. The engineer has promised to release the report to us.

ATTACHMENTS:

- 1. Copy of Police Report 506544 dated June 23, 1995.
- Copy of letter sent to the Orchard Park Police on September
 1995.

ACCIDENT INVESTIGATION REQUEST FORM

Sup II

Document Number N58	-012641
Date of Incident 4/30	95 Category I.D.
Pollow-Op Requested	Hazard Analysis Section 15
Type Follow-Up Requested	Telephone Call On4Site
Headquarters Contact JeC	anne Siebert
	ise obtain details of
incident, i.e.	what brand of toaster oven?
	how was it typically used?
	how was it used be for the muder ?
	how old was it?
	were any combustibles nearly?
	was brene anything in one toastin?
Please collect	sample of possible
Person(s) to Contact	NSUMER, FD, INS. CO.
Quideline	
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requested By JCKNAL	
ask Number 9508	22 CCC 1936 Date 8/22/95
ssigned to	Date 8/22/95
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CPSC Form 324 (2/90)

ORCHARD PARK, NY WEEKLY 65,DD0



N58-0136A

JUN 30 1995

SC



FIREFIGHTERS TRY TO CONTROL A FOUR-ALARM BLAZE ON OLD FARM ROAD

Overheated toaster in Orchard Park ts in \$385,000 damage to home An overheated toaster oven leg by a backdraft of steam she got the youngsters out of

timated at \$385,000.

nat had not been turned off when he attempted to enter the the house and called 9-1-1. as believed responsible for a burning two-story brick and re late Friday morning that frame house at 78 Old Farm

The fire was discovered One veteran firefighter, about 11 o'clock when Mrs. ommissioner Greg D. Gallo- Thomas P. McNulty returned ay, was slightly injured when home with her four children. was burned on the face and Spotting smoke in the kitchen,

FLAMES WERE shooting estroyed a home in eastern Road. He did not require hos-rchard Park and left damage pitalization. out of the dwelling when Or-chard Park Chief Joseph E. Jensen, Sr. arrived. Because of the threat of lower water pressure because of the lack of rain for more than two weeks and the availability of manpower, he immediately radioed for mutual assistance.

The call brought in apparatus and personnel from Windom and Hillcrest, as well as East Aurora and Scranton fire companies, while Armor stood by at the central station and West Falls sent a truck to Hillcrest.

Opening the home apparently caused a draft that fanned the flames which raced through the entire interior of the structure. Only the shell of the attractive large residence remained when firemen had the blaze extinguished.

Because of the humidity, Jensen requested neighbors who watched from across the street for assistance in getting the bottles of water and ice. They responded immediately.

Police Officer William Hanrahan, one of the town's fire investigators, was summoned to the scene to determine the cause. Jensen said the damage estimate covered the house and the contents.

The McNultys, who say they plan to rebuild, have been staying with neighbors.

9508226661936

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LATER RESPONDED. FIRE CHIEF JOSEPH JENSE ESTIMATED AT THIS TIME OF																	
\$385,000.00 DAMAGE TO HOUSE AND CONTENTS.																	
MRS MCNULTY TOLD THIS OFFICER THAT SHE USED THE TOASTER OVEN AROUND																	
-	0900 HOURS, AND THINKS SHE TURNED IT OFF, THEN LEFT THE RESIDENCE.																
WHEN SHE RETURNED, FLAMES WERE COMING FROM THE TOASTER, SHE GRABBED																	
7	THE FIRE EXTINGUISHER, AND DOSED THE FLAMES, BUT THE FIRE WAS BEHIND																
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950 822 CCC 1. MRD/LOCATION OMPLAINT NO SUPPLEMENTARY POLICE REPORT D45 # 02 506544 3. VICTIM OR COMPLAINANT 4. OFFENSE/OCCURRENCE THOMAS HOUSE FIRE 5. DATE & TIME OF REPORT 6. INVESTIGATING OFFICERS ASSIGNED 7. TELETYPE NUMBER; DATE & TIME 08/15/95 0900 SCHUELER 3. NARRATIVE STATUS/3. CLOSED 06-23-95 AT 1105 HOURS.....THIS OFFICER RESPONDED TO THE SCENE WHERE I MET WITH LT. MCCUNE, OFFICER SCHUELER, AND ORCHARD PARK FIRE COMPANY CHIEF JOSEPH JENSEN. EACH WITNESS ARRIVED WITHIN SEVERAL MOMENTS OF ONE ANOTHER. EACH WITNESS OBSERVED THE SAME BASIC FACTS. WHEN THEY ARRIVED, VERY HEAVY FIRE WAS COMING FROM THE REAR PATIO DOOR AND REAR KITCHEN WINDOW. CHIEF JENSEN ORDERED 2 1 3/4" ATTACK LINES TO THE FRONT DOOR AND 1 2 1/2" ATTACK LINE TO THE REAR PATIO DOOR. AT THIS TIME. THE FIRE HAD BEEN BURNING IN THE INTERIOR FIRST FLOOR 3/4 OF THE SECOND FLOOR AND 1/4 OF THE ATTIC. VENTILATION FOR FIRE OPERATIONS WAS PROVIDED BY A 4 X 4' VENTICAL VENT AT THE APEX OF THE ROOF STRUCTURE. FIRE OPERATIONS CONTINUED FOR APPROXIMATELY 40 MINUTES BEFORE THE FIRE(S) WERE UNDER CONTROL. OVER HAUL OPERATIONS CONTINUED FOR ANOTHER 2 HOURS TIL APPROXIMATELY 1400 HOURS WHEN THIS OFFICER ARRIVED. AFTER MY FIRST WALK THROUGH AND WALK AROUND I BRIEFLY INTER-VIEWED THE VICTIM WHO RELAYED THE SAME INFORMATION AS SHE DID TO OFFICER SCHUELER. THE INVESTIGATION CENTERED AROUND THE KITCHEN AREA DUE TO THE EVIDENCE OF DAMAGE (SEE FIRE REPORT). IN THE SOUTHEAST CORNER UPON THE COUNTER TOP WAS A LONE ELECTRICAL TOASTER OVEN. AREA WAS FOUND TO BE THE POINT OF ORIGIN OF THE FIRE. THE TOASTER WAS EXAMINED FOR DAMAGE AND ON THE BACK WHERE THE CORD ENTERS THE APPLIANCE WAS A DISTINCTIVE SOOT PATTERN FROM WHAT WAS A SMALL FLAME FROM UNDER THE APPLIANCE. ALSO THE APPLIANCE THERMAL INSULATOR WAS MELTED. THIS TOASTER OVER IS BELIEVED TO BE THE CAUSE OF THE FIRE. MALFUNCTION OCCURRED IN THE TOASTER OVER WHICH CAUSED A SMALL FIRE IN REPORTING OFFICER
HANRAHAN 10, I. D. NUMBER 000040 11. SUPERVISOR 12. PAGE NO. HOBAR 01

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Ash Talke of the state



Orchard Park Police Department

\$4295 SOUTH BUFFALO STREET D ORCHARD PARK, NEW YORK 14127

CODE: (716) 662-6444

CHIEF OF POLICE ROBERT C. HENNING

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Comments _

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Date 6-23-95

910822 CCC 1936 No | Tenant ___ Commercial ___ Building Insured? Type: но [(insured) · (address) (phone) INSURANCE (policy #) (incep. date) (exp. date) (insurance company/agent) (address) (phone) (insurance co. adjuster) (address) (phone) Previous Losses: Yes (amount building/contents) (date) INTERVIEWS (name) (address) (connection) (dob) (name) (address) (connection) (name) (dob) (address) (connection) (dob) (name) (address) (connection) SLIDE # DESCRIPTION LOG

910822 ccc 1930 Francis J. Conway INVESTIGATIONS, INC. FIRE AND EXPLOSION CONSULTANTS P.O. BOX 212, CLARENCE, NY 14031, (716) 634-2505 June 26, 1995 Lt. Samuel McCune Orchard Park Police Department 4295 South Buffalo Street Orchard Park, NY 14127 Dear Lt. McCune: The undersigned represents General Accident Insurance Company who is the carrier for Thomas and Nancy McNulty, 78 Old Farm Road, Orchard Park, New York, who suffered a fire loss on June 23, 1995. A Black & Decker toaster oven suspected of being a possible cause for this fire was seized by Officer William Hanrahan in the course of his investigation. I request permission to secure the toaster oven so that it might be examined by an electrical engineer to determine whether or not it had failed in some manner. FJC:ds



U.S. CONSUMER PRODUCT SAFETY COMMISSION INSPECTOR___ EASTERN REGIONAL CENTER

September 7, 1995

Officer William Hanrahan Orchard Park Police S4295 South Buffalo Street Orchard Park, New York 14127

Connecticut

Delaware

District of Columbia

Florida

Maine Maryland

Massachusetts

New Hampshire

New Jersey

New York

North Carolina

Pennsylvania

Puerto Rico

Rhode Island

South Carolina

Vermont

Virginia

Virgin Islands

West Virginia

Dear Officer Hanrahan:

I am respectfully requesting a copy of any reports of a fire which occurred on June 30, 1995 at 78 Old Farm Road, Orchard Park, New York at the residence of the Thomas P. McNulty family. I talked with Orchard Park Chief Joseph E. Jensen, Senior on August 28, 1995 and he referred me to you. I am particularly interested in knowing whether or not it has been determined that the fire was caused by a toaster oven, and if so, the model number, its age, how it was typically used, and if there was anything in the toaster when the fire occurred. I would also like to know the details of the incident and whether or not there were any combustibles nearby. Finally, is the toaster available for testing.

As you probably know, the U.S. Consumer Product Safety Commission is the federal agency with jurisdiction over the safety of products in the home, school and recreational areas. Your assistance will be greatly appreciated and may help us determine how we may prevent future fires and the subsequent loss of lives.

i am requesting that you FAX me a copy of your report(s) upon receipt of this letter at (212) 466-1617. I would also appreciate a call from you so that we may discuss it further. I can be reached at (212) 466-1619 Monday through Friday between 8:30 AVI and 5:00 RM. Thank you for your cooperation.

Very truly yours,

Carolyn K. Falk Investigator



Task No.: 95 08220001936

STATUS OF MISSING DOCUMENT

The purpose of this record is to notify the reader that the following document(s), which is/are missing from this report, will not be collected.

1	chrewere Electrical Engineer Report	سو ار
2		
3.		

The investigator indicates in the report that he/she requested a copy of the above listed document(s), but the document(s) was/were not yet available when the investigation report was completed. The investigator intended to forward the document(s) for attachment to this report when the requested material was obtained.

The investigator has made numerous attempts, since the original request, to collect a copy of the requested document(s) but has not been successful. Because of the problems associated with the collection of this material and our limited investigation resources, no additional efforts will be made to collect the missing document(s).

We apologize for any inconvenience that the missing data may cause you.

Date: 4/9/96		Investigator No.:				
Regional Office:	FOER	Supervisor No.:	8969			